MICRO KEY SOLUTIONS
2013 Users Conference Schedule

Tuesday, March 12, 2012

2:00 p.m. – 6:00 p.m.	Conference Registration	Osceola Ballroom
6:00 p.m. – 9:00 p.m.	Welcome Reception	Emerald Bay Plaza

Wednesday, March 13, 2012

7:00 a.m. – 8:30 a.m.	Breakfast	Villa de Flora
8:30 a.m. – 9:45 a.m.	Opening Session	Osceola Ballroom A
9:45 a.m. – 10:00 a.m.	Break	Osceola Hallway
10:00 a.m. – 11:30 a.m.	System Administration	Osceola Ballroom A
11:30 a.m. – 12:30 p.m.	Lunch	Villa de Flora
12:30 p.m. – 2:00 p.m.	Track I - CS – New Features	Osceola Ballroom A
	Track II - Mgmt – Tip & Tricks	Osceola 3-4
	Track III - Training – Report Writer	Osceola 1-2
2:00 p.m. – 2:15 p.m.	Break	Osceola Hallway
2:30 p.m. – 4:00 p.m.		
	Track I - CS – Tips & Tricks	Osceola Ballroom A
	Track II - Mgmt – New Features	Osceola 3-4
	Track III - Training – How to Job Costing	Osceola 1-2
4:00 p.m. – 5:30 p.m.		
	Track I - CS – SPA	Osceola Ballroom A
	Track II - Mgmt–New Inventory & GL Set Up	Osceola 3-4
	Track III - Training – Open Lab	Osceola 1-2

Thursday, March 14, 2013

7:00 a.m. – 8:30 a.m.	Breakfast	Villa de Flora
8:30 a.m. – 9:30 a.m.	Guest Presentation–ROAR: Website Mkting	Osceola Ballroom A
9:30 a.m. – 9:45 a.m.	Break	Osceola Hallway
9:45 a.m. – 11:30 a.m.	Evolution of the Communications Module	Osceola Ballroom A
11:30 a.m. – 12:30 p.m.	Lunch	Villa de Flora
12:30 – 1:00 p.m.	Tyco Presentation	Osceola Ballroom A
1:00 p.m. – 2:30 p.m.		
	Track I - CS – Train the Trainer	Osceola Ballroom A
	Track II - Mgmt–Smart Scheduling & WebTech	Osceola 3-4
	Track III - Training – Open Lab	Osceola 1-2
2:30 p.m. – 2:45 p.m.	Break	Osceola Hallway
2:45 p.m. – 4:30 p.m.		
	Track I - CS – UL –	Osceola Ballroom A
	Track II - Mgmt – How to Custom Invoices	Osceola 3-4
	Track III - Training – How to Action Plan	Osceola 1-2
5:30 p.m.– 9:30 p.m.	Special Evening Out - Sponsored by DSC/Tyco	

Friday, March 15, 2013

7:30 a.m. – 8:30 a.m.	Breakfast	Villa de Flora
8:30 a.m. – 12:00 p.m.	Round Table Discussion	Osceola Ballroom A